

# Excellus Summary of Benefits 2023

Employer Group name: Thompson Health

Product Type: **Basic Plan** Smile Saver

## Plan Features

Network: Blue Shield In and Out of Network	Dependent / student age limit: 26/26
Reimbursement In network: Fee Schedule	
Reimbursement Out-of-network: Fee Schedule, subject to balance billing	
Reimbursement Out-of-area: Fee Schedule, subject to balance billing	
Annual Plan Deductible: \$50 Ind / \$150 Fam	Annual Plan Maximum per member: \$1,000 per member
Deductible applies to: Classes II and III services	Annual Max applies to: Classes II and III services
Ortho Age Limit: Children to age 19	
Lifetime Orthodontia Maximum: \$1,000 per member (does not apply toward annual plan maximum)	

## Plan Benefits

Type of Care	Benefits Included	Excellus BCBS Pays:	
		In-Network	Out-of-Network
<b>Class I Preventive &amp; Diagnostic</b>	<ul style="list-style-type: none"> <li>Cleanings &amp; exams - twice per calendar year</li> <li>Fluoride treatments – twice per calendar year to age 16</li> <li>Sealants – unrestored 1<sup>st</sup> and 2<sup>nd</sup> permanent molars, once every 36 months</li> <li>Bitewing x-rays – up to 4 every calendar year</li> <li>Full mouth/Panoramic x-rays – once every 36 months</li> <li>Diagnostic Photograph/Facial Images – once per calendar year</li> <li>Space maintainers – up to age 16</li> <li>Emergency palliative treatment</li> </ul>	100%	100%
<b>Class II Basic Restorative</b>	<ul style="list-style-type: none"> <li>Fillings – amalgam &amp; composite; each surface covered once every 12 months</li> <li>Oral surgery – simple extractions</li> <li>Oral surgery – surgical extractions</li> <li>Endodontics – root canal treatment</li> <li>Periodontal surgery – osseous surgery, gingivectomy, gingival flap procedure – covered once per quadrant every 36 months</li> <li>Periodontal scaling &amp; root planing – once per quadrant every 24 months</li> <li>Periodontal maintenance following surgery – twice per calendar year</li> </ul>	60%	60%

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Type of Care	Plan Benefits	In-Network	Out-of-Network
<b>Class III Major Restorative</b>	<ul style="list-style-type: none"> <li>Fixed prosthetics – bridgework, abutments, pontics</li> <li>Removable prosthetics – partial / complete dentures</li> <li>Inlays / onlays / crowns – includes coverage for re-cementation</li> <li>Relines / rebases – once every 36 months and at least 6 months following initial placement</li> <li>Above services eligible for replacement every 5 years</li> <li>Implants – eligible for replacement every 10 years, and subject to alternate benefits provision</li> </ul> *Missing tooth exclusion: applies based on hire date	50%	50%
<b>Class IV Orthodontia</b>	<ul style="list-style-type: none"> <li>Initial banding &amp; monthly follow-up treatment</li> <li>No more than 1/2 the lifetime maximum can be paid in any calendar year</li> </ul>	50%	50%

## How to Get The Most From Your Plan

### Pre-determination of Benefits

Pre-determination of benefits is recommended for any extensive treatment such as periodontics, orthodontics or prosthetics. A description of planned treatment and expected charges should be sent to the Plan before treatment is started. If there is a major change in the treatment, a revised predetermination of benefits is required. The expenses that will be included as Covered Expenses will be determined by your Plan and are subject to the Alternate Benefit provision. When there has not been a predetermination of benefits, your Plan will determine the expenses that will be included as Covered Expenses at the time the claim is received. Predetermination of Benefits does not guarantee payment and expires one year from date of issue. The estimate of benefits payable may change based on the benefits, if any, for which a person qualifies at the time services are completed.

### Alternate Benefits Provision

All covered procedures are subject to an alternate benefit allowance. When there is more than one technology or material type for a dental procedure, the dental plan will reimburse for the procedure which has the lesser allowance. When alternate benefit is enforced, your benefits are not intended to interfere with the treatment plan recommended by the dentist. You and your dentist should discuss which treatment is best suited for you, and may proceed with the original treatment plan regardless of benefit determination. If the more expensive treatment is chosen, you are liable for the balance up to the billed amount.

### Waiting Periods – Timely Entrants

Timely Entrants are those employees that join the plan within 31 days of the following events: During initial open enrollment with Excellus (for new dental groups), As a new hire, After a qualifying event

### Participating Dentists

Excellus BlueCross BlueShield offers a broad participating dental network in the Rochester, Syracuse, Utica and surrounding areas. You have the option of receiving care from a dentist of your choice. However, choosing a participating dentist may result in savings for you because participating dentists agree to accept our Schedule of Allowances as payment in full for covered services. Aside from any coinsurance, there is no balance billing for covered services when provided by a participating dentist – that's full coverage with no out-of-pocket expense for your covered routine preventive and diagnostic services.

### Non-participating Dentists

You have the freedom to see any dentist. Non-participating dentists are not obligated to accept our Schedule of Allowances. You will be responsible for balances of non-participating dentists' charges.

### Dental Customer Service – for members and dentists

1-800-724-1675

**Hours:** Monday – Thursday 8:00 am – 5:30 pm  
Friday 9:00 am – 5:30 pm

### Mailing address for claims

Excellus BCBS  
PO Box 21146  
Eagan, MN 55121

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